



C A No. Applied For  
Complaint No. 470/2025

In the matter of:

Rashmi Rani .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL


ORDER

Date of Hearing: 05<sup>th</sup> May, 2026  
Date of Order: 08<sup>th</sup> May, 2026

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8007655440 at premises no. C-122, Prakash Vihar, Gali No.1, Karawal Nagar, Delhi-110094, but application of the complainant for new electricity connection was rejected by OP on grounds of "As per joint site visit with division applied premises open in UP area, so connection not feasible in UP area".

Attested True Copy

  
Secretary  
CGRF (BYPL)





1 of 4

Complaint No. 470/2025


Complainant also stated that one electricity connection was installed at the aforesaid property vide CA No. 101262927 situated at Karawal Nagar and the said connection was removed due to Non-payment of dues within the area of Delhi.



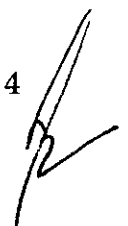
2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new Non-domestic electricity connection at premises bearing no. C-122, Kh. No. 389/2, C-Block, Ground Floor, Prakash Vihar, Gali No.1, Karawal Nagar, Delhi-110094 vide application no. 8007655440.

It is further submitted that during site inspection, it was found that the premises falls in part of UP State. Thus, the area is considered to be outside the jurisdiction of the respondent. That in a similar matter, an order was passed by Hon'ble High Court of Delhi on 24.03.2025 wherein it was held that in such cases where feasibility of area for supply of electricity is in question, the Hon'ble forum should ask for report from Revenue Department and GNTDC for confirming whether the area falls under the jurisdiction of electricity supplying companies or not.

3. The complainant did not file rejoinder.
4. Arguments of both the parties were heard.
5. From the narration of facts and material placed before us, we find that the application of the complainant for new electricity connection under NX category was rejected by the OP on the grounds that the premises falls under the jurisdiction of U.P. It is also an admitted fact that earlier an electricity connection bearing CA No. 101262927 had already been installed at the said premises and the same was disconnected due to non-payment of dues.

Attested True Copy


  
Secretary  
CGRP (BYPL)

  2 of 4 


Complaint No. 470/2025

6. The respondent has relied upon the site inspection report and has contended that the premises in question falls within the territory of the State of Uttar Pradesh and therefore outside the jurisdiction of the respondent company. The respondent has further relied upon the order dated 24.03.2025 passed by the Hon'ble High Court of Delhi, wherein directions were issued that in cases involving territorial ambiguity, reports from the Revenue Department and GNCTD may be obtained for determination of jurisdiction.
7. However, no conclusive document issued by the competent Revenue Authority has been placed on record by the respondent to establish that the premises in question officially falls within the territorial limits of Uttar Pradesh. Mere site inspection observations cannot conclusively determine territorial jurisdiction, particularly when it is undisputed that an electricity connection had earlier been sanctioned and installed at the same premises by the respondent company itself.
8. In these circumstances, we are of the considered opinion that the matter requires verification from the concerned Revenue Authorities/GNCTD regarding the exact territorial status of the premises in question before denial of electricity supply to the complainant.
9. Accordingly, the respondent is directed to obtain a report from the competent Revenue Authority/GNCTD regarding the territorial jurisdiction of the premises bearing no. C-122, Prakash Vihar, Gali No.1, Karawal Nagar, Delhi-110094.
10. In case the premises is found to fall within the territorial jurisdiction of Delhi, the respondent shall process the application of the complainant for grant of new electricity connection in accordance with law without unnecessary delay, subject to fulfillment of all commercial formalities and payment of requisite charges.

Attested True Copy

  
Secretary  
CGRI (BYPL)



 3 of 4



Complaint No. 470/2025

With the above direction, the present complaint stands disposed of.

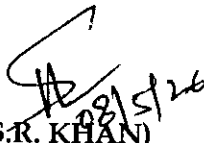
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.


Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.



(P.K. AGRAWAL)  
MEMBER (LEGAL)




(S.R. KHAN)  
MEMBER (TECH.)



(SHALABH KUMAR)  
CHAIRMAN

4 of 4

Attested True Copy



Secretary  
CGRF (BYPL)